

ALTA Press Release

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AMERICAN
LAND TITLE
ASSOCIATION



For Immediate Release

American Land Title Association Announces Rizolv as an Elite Provider

Washington, D.C., May 15, 2015 — The [American Land Title Association](#) (ALTA) has announced that Rizolv has been named an Elite Provider. Rizolv joins [11 other companies](#) as ALTA Elite Providers.

ALTA's [Elite Provider Program](#) is comprised of premier service providers committed to offering comprehensive benefits to the title insurance and settlement services industry. Elite Providers promote the highest industry standards and provide effective solutions for ALTA members' critical needs.

"I am pleased to announce that Rizolv has joined our growing ALTA Elite Provider program," said Michelle Korsmo, ALTA's chief executive officer. "We are constantly working to provide our members with the resources to find businesses with a proven track record of trusted products and services. The Elite Provider program connects ALTA members with technology and service providers across the land title insurance industry."

Rizolv is a web-based customer engagement tool that allows users to capture, manage and track customer issues and complaints in a secure environment. Rizolv customers are able to report and analyze complaints to identify opportunities to improve operations, utilize standard reports for analysis and retain detailed records of staff and customer feedback throughout the life cycle of any complaint.

As an ALTA Elite Provider, Rizolv offers ALTA members a 10 percent discount during the first year of a new Rizolv subscription. ALTA members should use code "ALTAMEMBER2015" to receive the discount.

"We are excited to participate in such a prestigious program that promotes industry standards, provides exclusive benefits for ALTA members and strives to ultimately protect consumers," said Mike Kirby, SMS vice president.

For more information about the program or to apply, please visit ALTA's [Elite Provider website](#).

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The American Land Title Association, founded in 1907, is the national trade association representing nearly 5,400 title insurance companies, title and settlement agents, independent abstractors, title searchers, and real estate attorneys. With offices throughout the United States, ALTA members conduct title searches, examinations, closings, and issue title insurance that protects real property owners and mortgage lenders against losses from defects in titles.

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About ALTA

The American Land Title Association, founded in 1907, is the national trade association representing more than 5,200 title insurance companies, title and settlement agents, independent abstractors, title searchers, and real estate attorneys. With offices throughout the United States, ALTA members conduct title searches, examinations, closings, and issue title insurance that protects real property owners and mortgage lenders against losses from defects in titles.

